

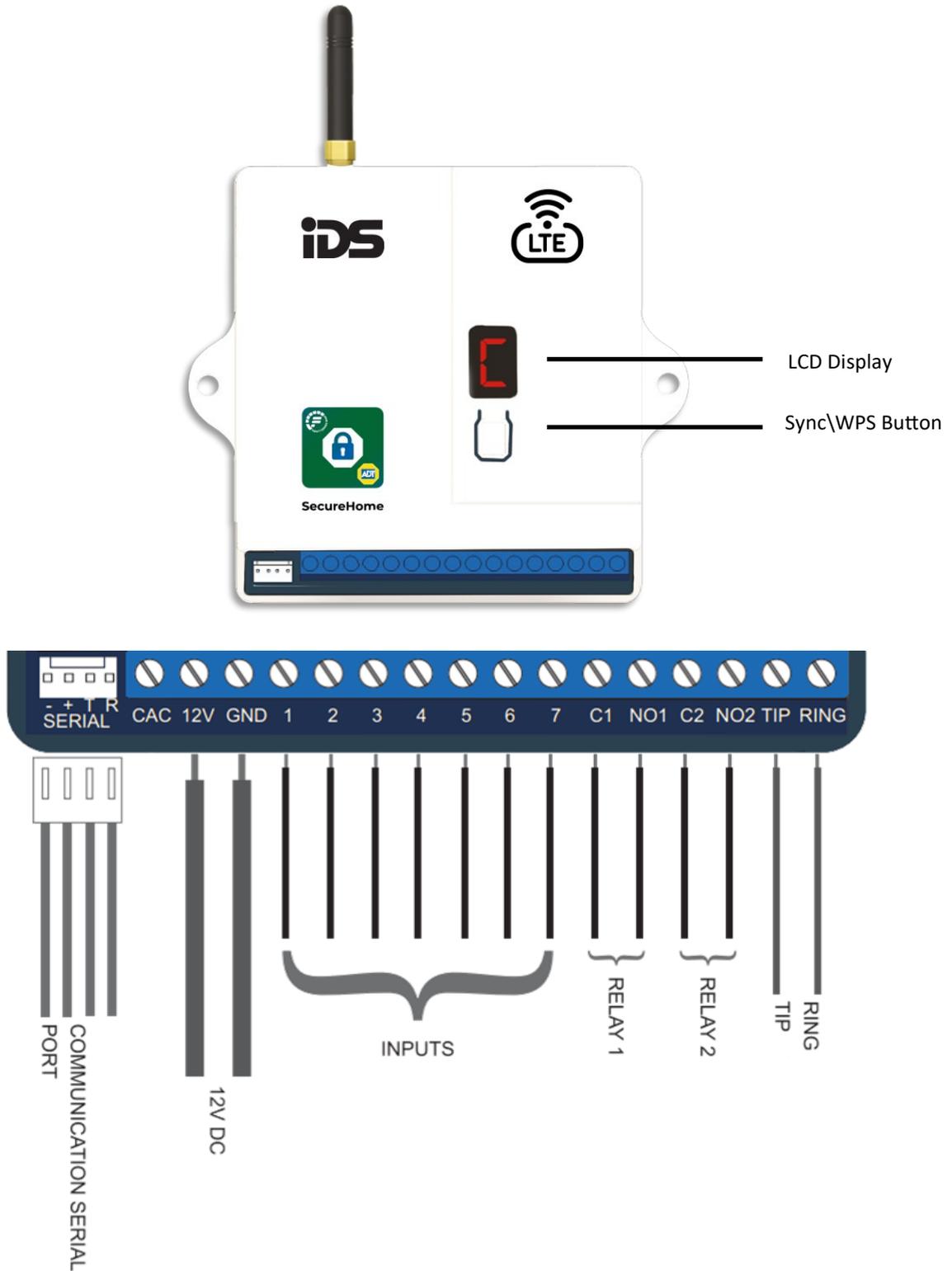


## Features

- Works with the ADT SecureHome app
- Multi-channel reporting option of LTE and Wi-Fi
- Can report to a control room via Serial, inputs or Dialer
- LCD display for signal strength and status

# SecureHome Duo

## SecureHome Duo wiring



## SecureHome Duo LCD Display

On Start up the unit will display “0123456” followed by any other error logged .



### **E1 - SIM card not found**

The SecureHome Duo has not detected a SIM card.



### **E4 - SecureHome Duo is unable to connect to the hyyp platform**

SecureHome Duo cannot connect to the hyyp platform to route signals to the control room

Once all the start-up flash is completed the unit will follow the below sequence :

### **Sequence 1—Sim configuration**



#### **DISPLAYS r1**

sim 1 set as default and module is booting



#### **DISPLAYS r2**

sim 2 set as default and module is booting

### **Sequence 2—GSM registration**



#### **DISPLAYS G1**

Module busy searching for network



#### **DISPLAY G2**

Module currently has IP, busy trying to login to broker



#### **DISPLAYS G3**

Module currently subscribing to broker

## Sequence 2—Wifi registration



### DISPLAYS u1

Module busy searching for network



### DISPLAY u2

Module currently has IP, busy trying to login to broker



### DISPLAYS u3

Module currently subscribing to broker

## Sequence 3—Normal Operation

If the unit is connected via GSM letter “C” will be used or if the unit is connected via WIFI letter “u” will be used.



### DISPLAYS C1

followed by a number representing signal strength which means unit is connected via sim 1 and GSM is currently being used



### DISPLAYS C2

followed by a number representing signal strength which means unit is connected via sim 2 and GSM is currently being used .



### DISPLAYS u1

followed by a number representing signal strength which means unit is connected via sim 1 on GSM but WIFI is currently being used



### DISPLAYS u2

followed by a number representing signal strength which means unit is connected via sim 2 on GSM but WIFI is currently being used

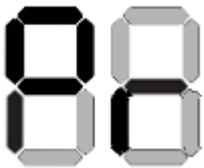
## Signal Strength

1	Signal strength is greater than 0 less than 10
2	Signal strength is greater than 9 less than 12
3	Signal strength is greater than 11 less than 15
4	Signal strength is greater than 14 less than 18
5	Signal strength is greater than 17 less than 21
6	Signal strength is greater than 20 less than 24
7	Signal strength is greater than 23 less than 27
8	Signal strength is greater than 26 less than 29
9	Signal strength is greater than 28 less than 35

## Modes of operation



When the button is pressed for 6 seconds, unit will display **"Ps"** which means unit is in WPS mode



unit will display **"Pr"** when busy loading an OTA update



unit displays **"Er"** when failed loading OTA update



unit display **"td"** when busy sending packets

## SecureHome Duo Connectivity

The SecureHome Duo can be connected via GSM SIM card and Wi-Fi, with Wi-Fi serving as the primary connection and GSM as the secondary connection.

### To connect the SecureHome Duo to Wi-Fi:

**(Note: The router must have a WPS button for the SecureHome Duo to connect via WPS.)**

- Power on the SecureHome Duo.
- Press and hold the WPS/Sync button on the SecureHome Duo module for 6 seconds.
- Once the display alternates “P” and “S”, press the WPS button on your router.
- Once the display shows “u”, unit has connected to Wi-Fi.

## Installing the ADT SecureHome app



Fidelity ADT Secure Home  
Inhep Electronics Holdings

Install

To install the SecureHome app, go to the Google or Apple app store, search for ADT SecureHome and click install

3,9 ★

2K reviews ⓘ



ZA made ⓘ

3+

Rated for 3+

Create Account



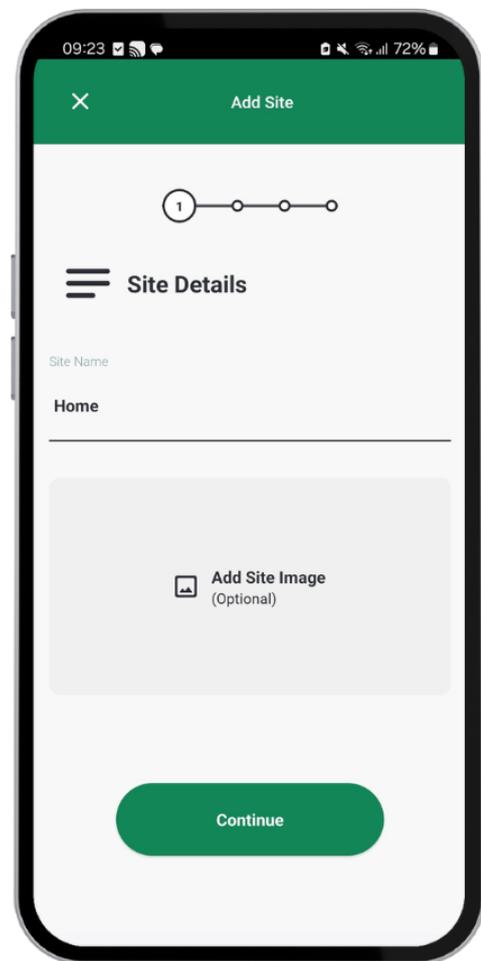
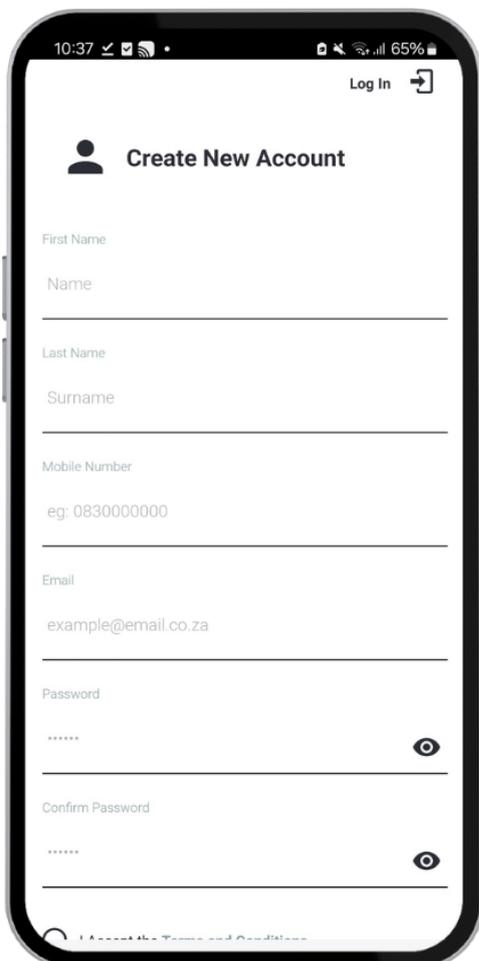
Once installed, open the SecureHome app and tap create account or sign in if you have already registered



Fill in your details, accept the terms and conditions then click on sign up.

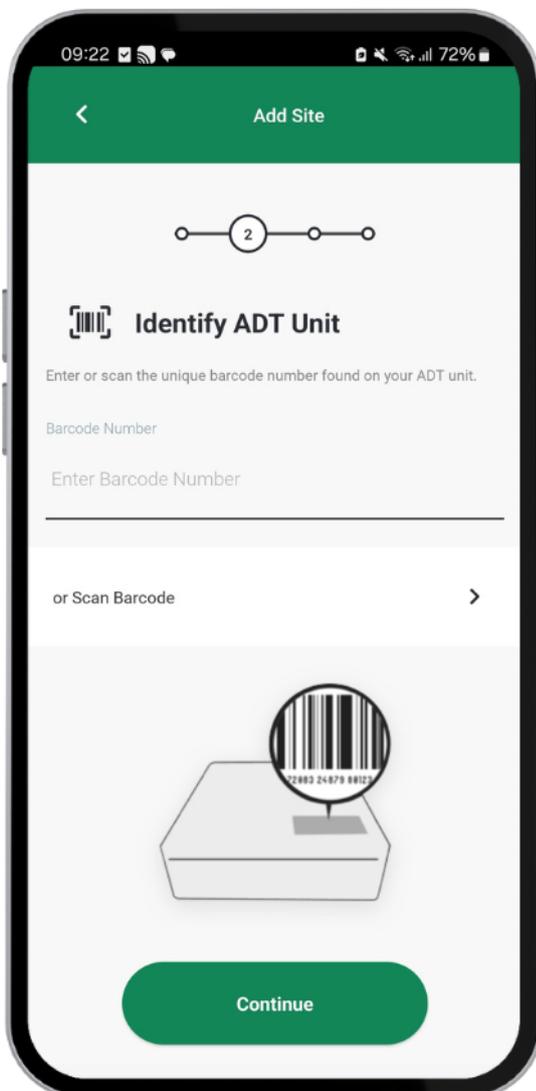
Once logged in, give your site a name and choose a picture. The site picture will help you distinguish between multiple sites.

Click 'Continue'



Enter the SecureHome Duo IMEI number or scan the unique barcode on the Securehome Duo.

To add the SecureHome Duo to the SecureHome app, you must press the sync button on the module or enter location 196 \*\* (only) to simulate a button press when the app asks you to 'Sync Device'



Fill in the details of where the SecureHome Duo is installed.  
Click 'Next'.

The SecureHome Duo site has been successfully added

